## UConn Graduate Student Managed Fund

# Gartner

Analyst Report

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Sector: Info. Tech.	Industry: IT & Consulting Services	Date: 10/28/2014
Current Price: 83.31	Target Range: \$93-\$116	Recommendation: BUY

#### **Executive Summary**

- We are re-issuing a "BUY" recommendation for Gartner stock with a current target price of USD \$103 which gives us a 24% upside from the current price of \$83.31. Our purchase price was \$77.88 on October 28th, 2014, which has produced a 7% unrealized return to date. Gartner does not pay a dividend.
- Gartner is the market leader with IT research and advisory with no clear direct competitor of magnitude. Their large stable of world-class technology analysts provide objective advice to IT buyers and related professionals.
- There are three segments; research, consulting, and events. All are complementary, but research is the core.
- Global IT spend growth is modest, however, IT is critical to compete as time goes on and it becomes further integrated in executive decisions.

Key Statistics	
Market Cap.	7.32 B
Beta	0.97
ROE	70%
ROA	10%
P/E - TTM	38.4
P/E - Forward	26.6
Dividend Yield	N/A
Net Income Growth (3 yr)	10.3%

Data Source: ValueLine, Morningstar, Yahoo!



#### **Business Description**

Gartner is an IT research and advisory company which has approximately 6,700 employees and almost 10,000 enterprise clients in 90 countries (Appendix 7: Geographic Revenue Breakdown). Common clients include IT buyers and professionals from all levels: Chief Information Officer (CIO) to technician. Also. Gartner is used by supply chain professionals, digital marketers, and investors in the IT industry.

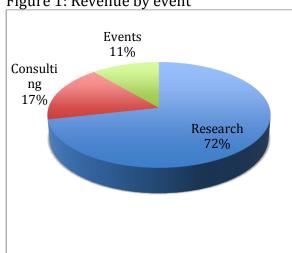
There are three unique but complementary operating segments; research, consulting, and events.

**Research** is the core of the company and accounts for 72% of revenues. There are over 1,000 analysts who write about software, hardware, and technology trends. The analysts are experts in their field, and provide objective opinions through a thoughtful methodology. Sales are subscription based and are billed up front with revenue recognized over the term.

**Consulting** accounts for 17% of the revenue. There are over 400 consultants, and engagements often consist of assisting organizations select appropriate technology. Furthermore, they do not assist in the implementation of the technology, such as other consulting firms like Accenture. Also, they provide contract review services in which they give clients insight into negotiating better terms with IT vendors.

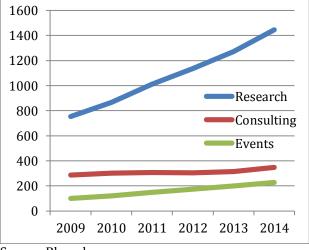
**Events** account for 11% of revenue. A typical event brings together IT executives and thought leaders as guest speakers, Gartner's analysts, IT vendors, and technology users as attendees. There are over 60 events a year with the annual Symposium/ITexpo as the flagship event.





Source: Company Data

Figure 2: Revenue by segment



Source: Bloomberg



#### **Industry Overview and Competitive Position**

Global IT spend is an indicator of the demand for IT research, consulting, and related services. Total worldwide spend in 2014 was \$3.7 trillion, which includes; telecom services, IT services, enterprise software, data center systems, and devices. Spend is predicted to grow at approximately 3% per year between 2015-2018.

The total addressable market according to Gartner currently stands at \$58 billion, or 110,000 US enterprise customers that have IT spend large enough to substantiate a subscription to Gartner. Currently with 10,000 enterprise clients, this represents only a 9% penetration rate. Considering that Gartner is the market leader this suggests a highly fragmented market.

There is a lot of competition, and given the intangible nature of the product and market fragmentation there are not significant barriers to entry. Often free advice is found online. However, expert, comprehensive, and objective advice at the product level in IT is rare and valuable.

Often consulting companies will have a research arm, like McKinsey. A competitor that has a similar business model to Gartner is Forrester Research (FORR), however, their primary products do not focus on information technology products but analyze industries and markets. Often financial information service companies like Moody's, FactSet, and Bloomberg are labeled as competitors but these are poor comparisons and is a function of Gartner's space not yet finding a unique classification.

Therefore there is no clear competitor with the scale and focus of Gartner.
The quality and breadth of their products have created a positive

feedback loop between a strong reputation and more customers.

Figure 3: Competitor Comparison

-8	IT	FORR
Market Cap:	7.33B	654.10M
Employees:	6,758	1,351
Qtrly Rev Growth (yoy):	0.12	0.04
Revenue (ttm):	2.02B	312.06M
Gross Margin (ttm):	0.61	0.60
EBITDA (ttm):	339.24M	31.53M
Operating Margin (ttm):	0.15	0.06
Net Income (ttm):	183.77M	10.86M
EPS (ttm):	2.03	0.57
P/E (ttm):	41.23	63.58
PEG (5 yr expected):	2.22	2.76
P/S (ttm):	3.62	2.10

Source: Yahoo! Finance



#### **Financial Trend Analysis**

#### **Profitability**

Sales continue to grow at a double digit pace. Both gross and EBITDA profit margins are strong. The highest contribution margin comes from the research division as the incremental cost for each additional research client is small.

Figure 4: Profitability and margins

	2012	2013	2014	CAGR
Sales	1,615.8	1,784.2	2,021.4	11.8%
Gross Profit	956.7	1,070.7	1,223.5	13.1%
Margin	59.2%	60.0%	60.5%	
EBITDA	274.2	309.7	325.0	8.9%
Margin	17.0%	17.4%	16.1%	
Net Income	165.90	182.80	183.77	5.2%
Margin	10.3%	10.2%	9.1%	

Source: Company Data

Research, consulting, and events gross margins are 69%, 34%, and 49% respectively.

#### **Management Effectiveness**

ROE, ROA, and ROIC are all strong and relatively consistent, particularly ROE and ROIC. As Gartner makes an effort to take on more debt ROE should further increase.

80%
70%
60%
50%
40%
30%
20%
10%
ROE ROA ROIC

Figure 5: Management effectiveness over time

Source: Bloomberg



#### **Investment Summary**

- <u>Market leader</u> Gartner has the reputation as being the best source of objective, and expert opinion in their field
- <u>Untapped market</u> With only a 9% market penetration there is a clear path to growth with adding new clients, adding new "seats" with current clients, and upgrading existing subscriptions. Market opportunity is not the governor on growth, rather it is building out an experience sales team. Though they have been able to grow the sales force headcount by 15% a year and have a high retention rate, with so many new hires it is a challenge to have sales team units in every category to be led or balanced with experienced reps for optimum service and sales.
- <u>Complementary Segments</u> Research, consulting, and events allow for cross-selling and leverage Gartner's market leading position and reputation.
- Financially strong There is little debt, operating cash flow to net income averages 150%, net working capital is negative from upfront payments of subscriptions, and there is a large untapped credit facility. Stock repurchases and strategic acquisition have been priority uses of cash.
- <u>Major trends/Relevance</u> Global IT spend is growing modestly around 3% a year, however, winners and losers in different verticals will be influenced by a company's ability to leverage information technology. The CIO has become more influential in overall enterprise planning.

#### Possible investment risks

- 1. Consulting revenue is non-recurring and can have down periods.
- 2. Events business can be disrupted from unforeseen circumstance (i.e. sudden decrease in travel to particular city because of emergency event).
- 3. Trading at a high P/E multiply, must continue to grow at projected trajectory to substantiate valuation
- 4. Loss of reputation due to independence or objectivity being undermined.



#### **Historical Price Trend**

Gartner's stock has appreciated at a 5 year CAGR of 32%, and has grown 22% in the last 12 months. During the short SMF holding period, just over 5 months, the stock has grown 7%, edging out the market's 4.8% in the same time period.



Figure 6: Historical stock price

Source: Yahoo! Finance

#### **Valuation**

The price target range is \$93 to \$116. This was determined with DCF analysis with a range of 4%-5% as a terminal value in the perpetuity growth model after 5 years of high growth. The midpoint of 4.5% represents a price target of \$103, which is an implied upside of 24% from recent (4/6/15) opening day price of \$83.31. Assumptions are detailed in the appendix.

From a multiples standpoint valuation is on the high side. At initial entry point IT was trading at 34.5x earnings, it has since increased to a P/E of 38.4x. These are high relative to the market. However, is well below peer groups 52x and Forrester Research's 56x. Most EV multiples are in line or better than the peer group.

Overall, the value is substantiated with the DCF analysis and high confidence in executing on the projected growth.



#### **CSR**

Gartner generally ranks the same or slightly below peers in the information services sub-industry across CSR categories. With near average scores in an industry with a relatively low environmental impact, it was a reasonable selection for the portfolio.

Furthermore, Gartner has a Green IT vendor report in which they rank other vendors by their stewardship towards the planet. Allowing clients to weigh environmental friendliness in their vendor choice will inevitably

shift some IT spend towards higher CSR companies, leveraging Gartner's impact beyond its own practices.

CSR Scores	Gartner	Average
ESG Disclosure	12.81	15.7
Human Rights	0	0
Business Ethics	1	1
<b>Equal Opportunity</b>	0	1
<b>Emission Reduction</b>	0	0
Environmental		
Disclosure	Unavailable	19.12

Figure 7, Source: Bloomberg



#### **Appendices**

#### Appendix 1: DCF

### Discounted Cash Flow Analysis for Gartner Figures in millions, except per share

201		ember 31,	ar ending Dece	Projected year		ember 31,	ar ending Dece	Historical year	
2019 C	2019	2018	2017	2016	2015	2014	2013	2012	
540.1 11	\$3,540.1	\$3,164.8	\$2,829.3	\$2,529.3	\$2,261.2	\$2,021.4	\$1,784.2	\$1,615.8	Sales
397.4	1,397.4	1,249.3	1,116.8	998.4	892.6	797.9	713.5	659.1	Cost of goods sold
142.7	2,142.	1,915.5	1,712.5	1,530.9	1,368.6	1,223.5	1,070.7	956.7	Gross Profit
526.3	1,526.3	1,364.5	1,219.8	1,090.5	974.9	898.5	761.0	682.5	SG&A
616.4 13	616.4	551.1	492.6	440.4	393.7	325.0	309.7	274.2	EBITDA
17.4%	17.49	17.4%	17.4%	17.4%	17.4%	16.1%	17.4%	17.0%	EBITDA Margin
(63.6)	(63.6	(55.6)	(48.6)	(42.5)	(37.1)	(31.2)	(29.0)	(25.4)	ess: Depreciation
(0.7)	(0.7	(2.6)	(4.5)	(6.3)	(8.2)	(8.2)	(5.4)	(4.4)	Less: Amortization
552.3	552.3	493.0	439.7	391.8	348.6	285.7	275.4	244.6	EBIT
(182.8)	(182.8	(163.2)	(145.6)	(129.7)	(115.4)	(94.6)	(91.2)	(81.0)	Less: Taxes @ 33.1%
369.5 14	369.5	329.8	294.2	262.1	233.2	191.2	184.3	163.7	Tax-effected EBIT
64.3	64.3	58.2	53.1	48.8	45.3	39.4	34.4		Plus: Depreciation and amortization
(69.9)	(69.9	(62.5)	(55.9)	(49.9)	(44.7)	(38.5)	(36.5)		∟ess: Capital expenditures
(9.4)	(9.4	(9.4)	(9.4)	(9.4)	(9.4)	(24.6)	5.7		Less: Additions to intangibles
86.1	86.1	77.0	68.8	61.5	55.0	33.6	77.9	_	Increase)/decrease in working capital
440.6	\$440.6	\$393.1	\$350.8	\$313.1	\$279.4	\$201.1	\$265.8		Inlevered Free Cash Flow
									Operating Assumptions
11.9%	11.9%	11.9%	11.9%	11.9%	11.9%	13.3%	10.4%	NA	Sales growth
39.5%	39.5%	39.5%	39.5%	39.5%	39.5%	39.5%	40.0%	40.8%	Cost of goods sold (as a % sales)
	43.1%	43.1%	43.1%	43.1%	43.1%	44.4%	42.7%	42.2%	SG&A (as a % sales)
									Capital Expenditure Assumptions
2.0%	2.0%	2.0%	2.0%	2.0%	2.0%	1.9%	2.0%	NA	CapEx (as a % sales)
91.0%	91.0%	89.0%	87.0%	85.0%	83.0%	81.0%	79.4%	NA	Depreciation (as a % of CapEx)
\$9.4	\$9.4	\$9.4	\$9.4	\$9.4	\$9.4	\$24.6	(\$5.7)	NA	Additions to Intangibles (\$ amount)
0.7	0.7	2.6	4.5	6.3	8.2	8.2	5.4	NA	Amortization (\$ amount)
1 3 4		\$393.1 11.9% 39.5% 43.1% 2.0% 89.0% \$9.4	\$350.8 11.9% 39.5% 43.1% 2.0% 87.0% \$9.4	\$313.1 11.9% 39.5% 43.1% 2.0% 85.0% \$9.4	\$279.4	\$201.1 13.3% 39.5% 44.4% 1.9% 81.0% \$24.6	\$265.8 10.4% 40.0% 42.7% 2.0% 79.4% (\$5.7)	40.8% 42.2% NA NA	Unlevered Free Cash Flow  Operating Assumptions Sales growth Cost of goods sold (as a % sales) SG&A (as a % sales) Capital Expenditure Assumptions CapEx (as a % sales) Depreciation (as a % of CapEx) Additions to Intangibles (\$ amount)

Perpetuity Growth Meth	nod
Weighted average cost of capital:  Net present value of free cash flow	8.5% \$1,374.8
Terminal growth rate Terminal value Present value of the terminal value	4.0%′ \$10,182.2 6,771.6
Enterprise value	\$8,146.4
Less: Net debt* Equity value	19.7 \$8,166.1

Diluted shares: 87.522 **Equity Value Per Share** \$93.30

Implied EBITDA Terminal Multiple	
Terminal year unlevered free cash flow	\$440.6
Weighted average cost of capital	8.5%
Growth rate of free cash flow after terminal year	4.0%
Terminal year EBITDA	\$616.4
Implied EBITDA Terminal Multiple:	16.5x

EBITDA Multiple Method		
Weighted average cost of capital: Net present value of free cash flow	8.5% \$1,374.8	
Terminal multiple Terminal value Present value of the terminal value	19.0x \$11,712.1 7,789.0	
Enterprise value Less: Net debt* Equity value	\$9,163.8 19.7 \$9,183.5	
	27.500	

Diluted shares: 87.522 Equity Value Per Share \$104.93

Implied Perpetuity Growth Rate				
Terminal year EBITDA	\$616.4			
Weighted average cost of capital	8.5%			
Multiple	19.0x			
Terminal year unlevered free cash flow	\$440.6			
Implied Growth Rate:	4.6%			



#### **Appendix 2: Income Statement**

Consolidated Statements of Operations (USD \$)

#### In Thousands, except Per Share data, unless % Dec. 31, 2012 Dec. 31, 2013 Dec. 31, 2014 otherwise specified Sales CAGR **Revenues:** 72% Research \$1,137,147 \$1,271,011 \$1,445,338 17% Consulting 304,893 314,257 348,396

12 Months Ended

198,945

1,508,721

13%

14%

13%

11%

86%

227,707

1,735,279

7%

Total revenues	1,615,808	1,784,213	2,021,441	100%	12%
Costs and expenses:					
Cost of services and product development	659,067	713,484	797,933	39%	10%
Selling, general and administrative	678,843	760,458	876,067	43%	14%
EBITDA					
Depreciation	25,369	28,996	31,186	2%	11%
Amortization of intangibles	4,402	5,446	8,226	0%	37%
Acquisition and integration charges	2,420	337	21,867	1%	201%
FRIT					

173,768

1,370,101

Operating income	245,707	275,492	286,162	14%	8%
Interest income	1,046	1,551	1,413	0%	16%
Interest expense	-9,905	-10,388	-12,300	-1%	11%
Other expense, net	-1,252	-216	-592	0%	-31%
EBT					
Income before income taxes	235,596	266,439	274,683	14%	8%
Provision for income taxes	69,693	83,638	90,917	4%	14%

Net income	\$165,903	\$182,801	\$183,766	9%	5%
Net income per share:					
Basic (in Dollars per share)	\$1.78	\$1.97	\$2.06		8%
Diluted (in Dollars per share)	\$1.73	\$1.93	\$2.03		8%
Weighted average shares outstanding:					
Basic (in shares)	93,444	93,015	89,337		-2%
Diluted (in shares)	95,842	94,830	90,719		-3%

The Company repurchased 5.9 million, 3.4 million, and 2.7 [1]

Source: Company Data (10k)

Total costs and expenses



**Events** 

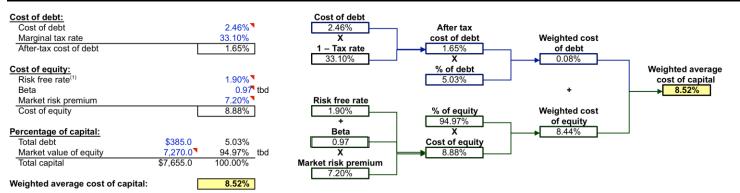
#### Appendix 3: Balance Sheet

Consolidated Balance Sheets (USD \$)	Dec. 31, 2013	Dec. 31, 2014	% assets	yoy%
In Thousands, unless otherwise specified				
Current assets:				
Cash and cash equivalents	\$423,990	\$365,302	19%	-14%
Fees receivable, net of allowances of \$6,700				
and \$7,000 respectively	490,923	552,107	29%	12%
Deferred commissions	106,287	115,381	6%	9%
Prepaid expenses and other current assets	63,682	63,868	3%	0%
Total current assets	1,084,882	1,096,658	58%	1%
Property, equipment and leasehold				
improvements, net	91,759	97,990	5%	7%
Goodwill	519,203	586,665	31%	13%
Intangible assets, net	6,107	30,689	2%	403%
Other assets	81,631	92,349	5%	13%
Total Assets	1,783,582	1,904,351	100%	7%
Current liabilities:				
Accounts payable and accrued liabilities	325,059	353,761	19%	9%
Deferred revenues	766,114	841,457	44%	10%
Current portion of long-term debt	68,750	20,000	1%	-71%
Total current liabilities	1,159,923	1,215,218	64%	5%
Long-term debt	136,250	385,000	20%	183%
Other liabilities	126,093	142,962	8%	13%
Total Liabilities	1,422,266	1,743,180	92%	23%
Preferred stock:			0%	
\$.01 par value, authorized 5,000,000 shares;				
none issued or outstanding	0	0	0%	
Common stock:			0%	
\$.0005 par value, authorized 250,000,000	78	78	0%	0%
Additional paid-in capital	718,644	764,433	40%	6%
Accumulated other comprehensive (loss)				
income, net	8,345	-21,170	-1%	-354%
Accumulated earnings	1,091,283	1,275,049	67%	17%
Treasury stock, at cost, 68,713,890 and				
64,268,863 common shares, respectively	-1,457,034	-1,857,219	-98%	27%
Total Stockholders' Equity	361,316	161,171	8%	-55%
Total Liabilities and Stockholders' Equity	\$1,783,582	\$1,904,351	1	
Source: Company Data (10k)				



#### Appendix 4: WACC & WACC Sensitivity

#### Weighted Average Cost of Capital for Gartner



#### **WACC Sensitivity Analysis**

Beta	WACC	٦
0.65	6.32%	
0.70	6.66%	
0.75	7.00%	
0.80	7.34%	
0.85	7.68%	
0.90	8.03%	
0.95	8.37%	
1.00	8.71%	
1.05	9.05%	
1.10	9.39%	
1.15	9.73%	
1.20	10.08%	
1.25	10.42%	
1.30	10.76%	
1.35	11.10%	

		Market risk premium						
	•	6.75%	6.90%	7.05%	7.20%	7.35%	7.50%	
	0.80	7.00%	7.11%	7.23%	7.34%	7.46%	7.57%	
	0.85	7.32%	7.44%	7.56%	7.68%	7.80%	7.93%	
	0.90	7.64%	7.77%	7.90%	8.03%	8.15%	8.28%	
Beta	0.95	7.96%	8.10%	8.23%	8.37%	8.50%	8.64%	
	1.00	8.28%	8.42%	8.57%	8.71%	8.85%	8.99%	
	1.05	8.60%	8.75%	8.90%	9.05%	9.20%	9.35%	
	1.10	8.92%	9.08%	9.24%	9.39%	9.55%	9.71%	
	1.15	9.24%	9.41%	9.57%	9.73%	9.90%	10.06%	
	1.20	9.56%	9.73%	9.91%	10.08%	10.25%	10.42%	
	1.25	9.88%	10.06%	10.24%	10.42%	10.60%	10.77%	



#### Appendix 5: Management Effectiveness Data Table

	2010	2011	2012	2013	2014
ROE	64%	74%	68%	55%	70%
ROA	8%	10%	11%	11%	10%
ROIC	26%	38%	39%	35%	34%

Appendix 6: Price Sensitivity



#### **Perpetuity Growth Method**

		Weighted average cost of capital							
	•	7.50%	7.75%	8.00%	8.25%	8.50%	8.75%	9.00%	
	3.00%	\$81.21	\$76.83	\$72.89	\$69.32	\$66.08	\$63.12	\$60.41	
	3.25%	\$85.35	\$80.50	\$76.16	\$72.25	\$68.72	\$65.51	\$62.58	
	3.50%	\$90.01	\$84.60	\$79.79	\$75.49	\$71.63	\$68.13	\$64.95	
Terminal	3.75%	\$95.28	\$89.21	\$83.85	\$79.09	\$74.84	\$71.01	\$67.54	
growth	4.00%	\$101.31	\$94.44	\$88.42	\$83.12	\$78.41	\$74.19	\$70.39	
rate	4.25%	\$108.27	\$100.41	\$93.60	\$87.65	\$82.39	\$77.72	\$73.55	
	4.50%	\$116.39	\$107.31	\$99.52	\$92.78	\$86.88	\$81.67	\$77.05	
	4.75%	\$125.98	\$115.35	\$106.35	\$98.64	\$91.96	\$86.12	\$80.96	
	5.00%	\$137.49	\$124.85	\$114.32	\$105.41	\$97.78	\$91.16	\$85.37	
	5.25%	\$151.56	\$136.26	\$123.74	\$113.31	\$104.48	\$96.92	\$90.36	
	5.50%	\$169.15	\$150.20	\$135.04	\$122.64	\$112.30	\$103.56	\$96.07	
	5.75%	\$191.77	\$167.63	\$148.85	\$133.83	\$121.55	\$111.31	\$102.65	

#### **EBITDA Multiple Method**

		Weighted average cost of capital							
	•	7.50%	7.75%	8.00%	8.25%	8.50%	8.75%	9.00%	
	15.00x	\$87.39	\$86.44	\$85.51	\$84.59	\$83.68	\$82.78	\$81.90	
	15.25x	\$88.62	\$87.66	\$86.71	\$85.77	\$84.85	\$83.94	\$83.04	
	15.50x	\$89.84	\$88.87	\$87.91	\$86.96	\$86.02	\$85.10	\$84.19	
Terminal	15.75x	\$91.07	\$90.08	\$89.10	\$88.14	\$87.19	\$86.26	\$85.33	
multiple	16.00x	\$92.30	\$91.29	\$90.30	\$89.33	\$88.36	\$87.41	\$86.48	
	16.25x	\$93.52	\$92.51	\$91.50	\$90.51	\$89.54	\$88.57	\$87.62	
	16.50x	\$94.75	\$93.72	\$92.70	\$91.70	\$90.71	\$89.73	\$88.77	
	16.75x	\$95.98	\$94.93	\$93.90	\$92.88	\$91.88	\$90.89	\$89.91	
	17.00x	\$97.20	\$96.14	\$95.10	\$94.07	\$93.05	\$92.04	\$91.05	

Appendix 7: Geographic revenue breakdown



